Introduction

This document includes a list of all CFM’s publications in 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016 and 2017. Besides actually published titles the list includes publications (not abstracts) submitted for review/publication (included in 2017). The list is generally in English. For publications written in other languages the original title is presented first followed by a translation to English in brackets. Within each category the publications are listed in chronological order with the most recent first.

Overview

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Books (31 titles)


**Journal Articles (59 titles – 19 ISI-indexed)**


Susanne Balslev Nielsen and Rikke Brinkø: *Access over ownership: The case of meeting facilities in Lyngby Knowledge City*, Under review for special edition of Facilities.


Mikkel Thomassen and Juriaan van Meel: *Al information er ingen information* (All information is no information). Arkitekten, November 2012, pp. 25-26.


**Chapters in Books/Reports (99 titles)**


Chapter 2 Jensen, P.A. and Van der Voordt, T.: *FM and CREM Interventions*.

Chapter 3 Jensen, P.A. and Van der Voordt, T.: *Value Adding Management*.

Chapter 4 Van der Voordt, T. and Jensen, P.A.: *Value Parameters*.

Chapter 7 Van der Voordt, T. and Van Meel, J.: *Culture*.

Chapter 8 Jensen, P.A. and Van der Voordt, T.: *Health and Safety*.

Chapter 11 Appel-Meulenbroek R. and Nardelli, G.: *Innovation and creativity*


Chapter 15 Nielsen, S.B., Junghans, A. and Jones, K.: *Sustainability*


Chapter 18 Van der Voordt, T. and Jensen, P.A.: *Reflections, Conclusions and Recommendations*.


Page 15-16 Per Anker Jensen: Hvordan ser den perfekte FM organisation ud om 5 år (What does the Perfect FM Organisation look like in 5 years).

Page 17-20 Per Anker Jensen: Forskning i Facilities Management i Norden (Research in Facilities Management in the Nordic Countries).


Page 28  Kjeld Nielsen: Studierejse til Manchester for CFM’s forskerforum (Study Tour to Manchester for CFM’s researcher forum).


Page 34-39 Per Anker Jensen: Facilities Management kan og skal levere merværdi! (Facilities Management can and must deliver Added Value).


Page 52-60 Per Anker Jensen: Organisering af FM i relation til kernevirksomhed (Organisation of FM in relation to Core Business).

Page 61  Kirsten Ramskov Galamba and Susanne Balslev Nielsen: Hvordan bliver FM bæredygtigt? (How does FM become Sustainable?).

Page 62-64  Susanne Balslev Nielsen: Handlerum til bæredygtighed? (Space for Action to Sustainable FM?).


Page 72-74 Kirsten Ramskov Galamba: FM som en moderne profession (FM as a Modern Profession).

Page 75-81 Kirsten Ramskov Galamba: Tre år med bæredygtig Facilities Management (Three Years with Sustainable Facilities Management).
Rimante A. Cox: Hvordan skal Facilities Management reagere på klimaforandringerernes påvirkning af bygninger? (How should Facilities Management react to the Impact of Climate change on Buildings?).

Jesper Ole Jensen, Pimmie Oesten and Susanne Balslev Nielsen: ESCO – en vej til læring fra industri til kommuner til boligejere? (ESCO – a Road for Learning from Industry to Municipalities to House Owners?).

Juriaan van Meel: Grønt kontor = intet kontor? (Green Office = No Office?).

Rikke Brinkø and Juriaan van Meel: Arbejdsfællesskaber (coworking) og deres relevans for FM (Work Collaborations (coworking) and their relevance for FM).

Birgitte Hoffmann: Faciliteter for kreative miljøer (Facilities for Creative Environments).

Aneta Fronczek-Munter: Brugerinvolvering og programmering for masterplan konkurrence på Bispebjerg Hospital (User Involvement and Briefing for Masterplan Competition at Bispebjerg Hospital).


Kristian Kristiansen: Offentlig-Private Partnerskaber – er det interessant set ud fra et FM synspunkt? (Public-Private Partnerships – are They of Interest from a FM Point of View?).

Helle Juul Bak: Bygnings Informations Modellering og Facilities Management (Building Information Modelling and Facilities Management)

Per Anker Jensen og Ada Scupola: En undersøgelse af IKT i leverancekæden inden for FM (An Investigation of ICT in the Supply Chain of FM).


Per Anker Jensen: Nye udbudsformer og partnerskaber inden for Facilities Management (Innovative Procurement and Partnerships in Facilities Management).

Kresten Storgaard: FM partnerskaber (FM Partnerships).

Per Anker Jensen: Hvordan kan viden fra FM overføres til byggeprojekter? (How can Knowledge be Transferred from FM to Building Projects?)

Poul Henrik Due: Implementering af driftsviden i byggeriet (Implementation of Operational Knowledge in Building).

Per Anker Jensen: Lærende bygninger og bygningers levetid – og 200 års loven i Japan (Learning Buildings and Buildings Life Time – and the 200 years Law in Japan).

Rúnar Örn Ágústsson and Per Anker Jensen: Commissioning - En metode til driftsoptimering af bygninger (Commissioning – a Method for Optimising Building Operation).

Poul Henrik Due: Opførelse af bruger- og driftsvenligt byggeri (Construction of User and Operational Friendly Building).

Pia Storvang and Torben Damgaard: Brugerrollen i Facilities Management byggeprojekter – Det nye universitetsbyggeri i Kolding (The Role of Users in Facilities Management byggeprojekter – the New University Building in Kolding).

Chapter 1 Per Anker Jensen, Theo van der Voordt and Christian Coenen: Background and Introduction.

Chapter 2 Per Anker Jensen and Ole Emil Malmstrøm: The Start of a Nordic Focus on the Added Value of FM.

Chapter 3 Per Anker Jensen: The Making of the FM Value Map.

Chapter 4 Per Anker Jensen, Theo van der Voordt, Christian Coenen, Daniel von Felten, Anna-Liisa Sarasoa, Susanne Balslev Nielsen, Chaiwat Riratanaphong and Mirjam Pfenninger: The Concept of Added Value.

Chapter 8 Doris Waldburger and Susanne Balslev Nielsen: The Added Value of Qualitative Research.

Chapter 10 Per Anker Jensen and Akarapong Katchamart: Value Adding Management: A Concept and a Case.


Chapter 17 Per Anker Jensen, Theo van der Voordt, Christian Coenen and Anna-Liisa Sarasoa: Comparisons and Lessons Learned.

Chapter 18 Per Anker Jensen, Theo van der Voordt, Christian Coenen and Anna-Liisa Sarasoa: What We Still Need to Learn.


Chapter 1 Per Anker Jensen and Susanne Balslev Nielsen: Introduction.

Chapter 2.1 Per Anker Jensen: National FM Research Overview – Chapter Introduction.

Chapter 2.2 Per Anker Jensen: FM Research for Practice in Denmark.

Chapter 3.1 Jacob Steen Møller: FM and Sustainability – Chapter Introduction.

Chapter 3.2 Juriaan van Meel: Office Contrasts - Six contrasting Dutch cases

Chapter 3.4 Birgitte Hoffmann, Morten Elle and Peter Munthe-Kaas: Facilitating Creative Environments - Lessons from Danish cases at different organizational scales.

Chapter 4.1 Jan Bröchner: Innovation and Usability in FM – Chapter Introduction.

Chapter 4.2 Susanne Balslev Nielsen: Claims of Sustainable FM: Exploring current practices.
Chapter 4.3 Kirsten Ramskov Galamba: A Critical Review of Environmental Management System as a Tool for Sustainability.

Chapter 4.4 Jesper Ole Jensen, Jesper Rohr Hansen and Susanne Balslev Nielsen: ESCO in Danish Municipalities: Basic, integrative or strategic approaches?

Chapter 5.1 Geir K. Hansen: Partnerships in FM – Chapter Introduction.

Chapter 5.2 Ada Scupola: Innovation Insights in the Danish Facility Management Sector.

Chapter 5.5 Aneta Fronczek-Munter: Facilitating User Driven Innovation – A Study of Methods and Tools at Herlev Hospital.

Chapter 6.1 Per Langaa Jensen: Knowledge Implementation – Chapter Introduction.

Chapter 6.2 Kristian Kristiansen: To procure for better buildings – FM and Public Private Partnerships in Denmark.

Chapter 6.4 Kresten Storgaard and Jacob Norvig Larsen: Long-Term Buyer-Supplier Relations in Facilities Management.

Chapter 7.3 Torben Damgaard and Anders Peder Hansen: Communities of Practice as a Learning Challenge in Construction Projects – How FM knowledge can be integrated in the learning process.

Chapter 7.4 Poul Henrik Due and Peder Stephensen: POKI - A Management Tool for the implementation of FM Know-How in Construction Projects.

Chapter 8.1 Suvi Nenonen: FM and Added Value – Chapter Introduction.

Chapter 8.2 Akarapong Katchamart: Classifying FM Value Positioning by Using a Product-Process Matrix.

Chapter 9.1 Per Anker Jensen: FM Futures and Research Agenda – Chapter Introduction.

Chapter 9.2 Per Dannemand Andersen, Birgitte Rasmussen and Per Anker Jensen: Future Trends and Challenges for FM in the Nordic Countries.

Chapter 9.3 Keith Alexander: How to Increase the Usability of Academic Research for Practitioners.

Chapter 9.5 Per Anker Jensen, Per Dannemand Andersen and Birgitte Rasmussen: Proposal for a Common Nordic FM Research Strategy.


Research Reports (39 titles)


Poul Henrik Due et al.: *Kravspecifikation for it-baseret system til forbedring af trivslen i vore bygninger. (Requirement specification for IT-based system for improving well being in our buildings).* Project Report. CFM, October 2009.


Per Anker Jensen: *Usability of Workplaces – Case study of DR Byen in Copenhagen*. CFM, 2008.


**Conference papers (117 titles)**


Anne Vorre Hansen and Luise Li Langergaard: *Homeliness and self-determination – when conceptual discussions frame public service innovation processes*. Conference on Public Service Innovation and the Delivery of effective Public Services, Budapest, 15-16 October 2015.


Helene Hjort Knudsen: *The use of social media for improving sustainable energy and building operation*. Position paper for workshop on Residents’ Democratic Engagement in public Housing and urban Areas. challenges and potential for IT. Aarhus University, 17 August 2015.

Poul Ebbesen and Giulia Nardell: *Formal Control and Scope in Information System Projects in Facilities Management – A Process Perspective*. In The 38th Information Systems Research Conference in Scandinavia, IRIS 38, 9-12 August 2015, Oulu, Finland.


Juriaan van Meel: *Office Contrasts - Six contrasting Dutch cases*. CFM’s Nordic FM Conference 22-23 August 2011.


Kresten Storgaard and Jacob Norvig Larsen: Long-Term Buyer-Supplier Relations in Facilities Management. CFM’s Nordic FM Conference 22-23 August 2011.

Per Anker Jensen: FM Research for Practice in Denmark. CFM’s Nordic FM Conference 22-23 August 2011.

Torben Damgaard and Anders Peder Hansen: Communities of Practice as a Learning Challenge in Construction Projects – How FM knowledge can be integrated in the learning process. CFM’s Nordic FM Conference 22-23 August 2011.


Markus Holzweber: Managing the Benefit Part of Service Value – IT based service design strategies in FM. CFM’s Nordic FM Conference 22-23 August 2011.


Lentje Volker and Juriaan van Meel: *Dutch Design Competitions: Lost in EU Regulations?* Constructions Matter Conference, Copenhagen Business School, 5-7 May 2010.


Per Anker Jensen and Poul Henrik Due: Organisation of Facilities Management in Municipalities. CIB W070. Edinburgh June 2008


Popular Articles (98 titles)


Jensen, Per Anker: Celebrating Ten Years of FM Research at CFM in Denmark. Article in EuroFM’s electronic magazine European FM Insight issue 43, December 2017.


Rikke Brinkø: Typologi over delt brug af lokaler og faciliteter version 2.0 Typology of shared use of space and facilities. Article in FM Update #4, December 2017.


Rikke Brinkø: Hvordan kan man arbejde med spaced share i kommuner? (How can one work with shard space in municipalities?) Article in FM Update #3, September 2017.

Susanne Balslev Nielsen: Hvad sker der i FM forskningen (What happens in FM research?). Article in FM Update #2, June 2017.


Per Anker Jensen: Ny model for FM og merværdi (New Model for FM and Added Value). Article in FM Update #1, March 2017.


Per Anker Jensen: Kan FM bidrage til lykken i de nordiske lande (Can FM contribute to happiness in the Nordic countries). Article in FM Update #4, December 2016.

Aneta Fronczek-Munter: Programmering af brugskvalitet i hospitalsarkitektur (Briefing for use quality in hospital architecture), Article in FM Update #4, December 2016.


Giulia Nardelli: Innovation management or conflict resolution? How to take advantage of stakeholder interactions to drive FM innovation and improvement processes, FM Update #4, December 2015.

Giulia Nardelli: Innovation management or conflict resolution? How to take advantage of stakeholder interactions to drive FM innovation and improvement processes, EuroFM Insight, Issue 34, September 2015.

Susanne Balslev Nielsen og Lars Ole Preisler Hansen: Syv skridt til lettere etablering af centrale ejendomscentre (Seven steps towards easier establishment of central Property centres). Article in the Danish magazine Teknik & Miljø, September 2015.
Knut Boge and Susanne Balslev Nielsen: *Hva kan norske kommuner lære av danske kommuner? (What can Norwegian municipalities learn from Danish municipalities).* Article in the Norwegian magazine *KOMMUNALTEKNIKK NR. 6/7*, 2015.

Per Anker Jensen and Theo van der Voordt: *How can facility managers add?* Article in EuroFM Insight #33, June 2015.

Rikke Brinkø: *Shared Space mellem vision og realitet (Shared Space between vision and reality).* Article in FM Update #1, March 2015.

Per Anker Jensen and Theo van der Voordt: *Merværdi for rigtige mennesker (Added value for real people).* Article in FM Update #1, March 2015.


Esmir Maslesa and Per Anker Jensen: *Energiopptimering af kontorejendom med forbedring af energimærket som målsætning (Energy Optimisation of office estate with improvement in energy label as objective).* Article in FM Update #18, June 2013.


Ole Emil Malmstrøm and Per Anker Jensen: *World Class Facilities Management (World Class Facilities Management).* Article in FM Update #18, June 2013.


Jesper Kirkeskov: *Personlig kemi er afgørende i facilities management (Personlig chemistry is decisive in facilities management).* Article based on an interview with Kresten Storgaard in Forsk, Statens Byggeforskningsinstitut, Aalborg Universitet (Danish Building Research Institute, Aalborg University), Newsletter #34, January 2013.


Per Anker Jensen: Videreuddannelse og kompetencelebet i facilities management (Further education and raising competences in facilities management). Article in Hospital Drift & Arkitektur, No. 6, August 2012.


Kirsten Ramskov Galamba: 3 år med bæredygtig Facilities Management. (3 years with Sustainable Facilities Management). Article in FM Update #14, June 2012, pp. 4-10.


Kristian Kristiansen: OPP, investeringer og broen ved Frederikssund (PPP, Investments and the Bridge by Frederikssund). Chronicle in the weekly professional magazine Ingeniøren (The Engineer), March 2012.


Per Anker Jensen: Forskning i Facilities Management i Norden (Research in Facilities Management in the Nordic Countries). Article in FM Update #12, December 2011, pp. 3-6.


Poul Henrik Due and Peder Stephensen: *Opførelse af bruger- og driftsvenligt byggeri (Construction of user and operational friendly buildings)*. Article in FM Update #11, September 2011, pp. 14-16.

Kirsten Ramskov Galamba: *FM som en moderne profession (FM as a modern profession)*. Article in FM Update #11, September 2011, pp. 18-20.


Per Anker Jensen: *CFM’s Nordiske FM konference (CFM’s Nordic FM Conference)*. Article in FM Update #10, June 2011, pp. 22-23.


Per Anker Jensen: *Ny videreuddannelse på DTU: Master med specialisering i Facilities Management (New further education at DTU: Master with specialization in Facilities Management)*. Article in FM Update #9, March 2011, pp. 24-25.


Juriaan van Meel and Hermen Jan van Ree: *Workplace Design Made Accessible*. Office et Culture, January 2011.


Per Anker Jensen: *Nye udbudsformer og partnerskaber inden for Facilities Management (New forms of procurement and partnerships in Facilities Management)*. Article in FM Update #8, December 2010, pp. 16-20.


Juriaan van Meel: *Grønt kontor = Intet kontor? (Green office = No office?)*. Article in FM Update #7, September 2010, pp. 3-7.

Per Anker Jensen: *Facilities Management kan og skal levere merværdi! (Facilities Management can and must deliver Added Value!)*. Article in FM Update #7, September 2010, pp. 18-23.


Per Anker Jensen: *Lærende bygninger og bygningers levetid – og 200 års loven i Japan. (Learning Buildings and Building Lifetime – and the 200 Years Law in Japan)*. Article in FM Update #6, June 2010, pp. 6-10.


Per Anker Jensen: Hvordan kan viden fra FM overføres til byggeprojekter? (How can knowledge from FM be transferred to building projects?) Article in FM Update #4, 2009, pp. 3-7.


Per Anker Jensen: Uddannelse og forskning i Facilities Management ved Danmarks Tekniske Universitet (Education and Research in Facilities Management at the Technical University of Denmark), article in number 2, Danish version of the Swedish periodical Facilities, 2008

Per Anker Jensen: Nye veje til værdiskabelse i virksomheder (New ways to value creation in companies). Feature in Ingeniøren September 19th 2008.

Per Anker Jensen: 2 nye bøger om Facilities Management (2 new books on Facilities Management), article in number 3, Danish version of the Swedish periodical Facilities, 2008.
Per Anker Jensen: *Skab bygninger med optimal ejendomsforvaltning* (Create buildings with optimal property management), article in the periodical Danish ARK Byg number 2, 2008.